
FOR IMMEDIATE RELEASE:

March 8, 2016

*MCHC Recruiting for Patient & Family Advisory Council during
Patient Safety Awareness Week, March 13-19, 2016*

Madelia, Minn. - In recognition of National Patient Safety Awareness Week, March 13-19, the Madelia Community Hospital & Clinic (MCHC) is beginning recruitment of Madelia-area citizens to help develop a Patient & Family Advisory Council. The council will help bring the patient and family perspective into everything that is done at MCHC. We are seeking individuals that are willing to partner with us by sharing their ideas, feedback, and participation to improve the experience of care.

Advisors will serve as a “voice” for patients and families of patients who receive care at MCHC. Advisors will work side-by-side with staff to:

- Discuss needs and concerns
- Work with staff to make changes that affect patients and families
- Participate in the design of patient care areas
- Assist in the planning of new patient-related programs
- Serve as a resource on various issues, services and policies

As a patient or family advisor, you would be collaborating with other patients, family members, and staff to raise issues, communicate patient and family concerns and help us to improve our services. When patient and family volunteers work together with MCHC staff, the health care experience can be improved for everyone.

If you are looking for ways to draw on your personal experiences and contribute to the greater good, this program will provide an excellent opportunity to utilize your interests and talents. Please email Melissa at melissahun@mchospital.org if you are interested in participating in the Patient Advisory Council. She will contact you to answer questions and discuss next steps. Thank you for your consideration.

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About Madelia Community Hospital & Clinic

Madelia Community Hospital & Clinic is an independent, nonprofit facility staffed by a team of physicians and medical professionals that is profoundly committed to providing health care of the highest standards to Madelia and surrounding communities. As a 25-bed acute care hospital, we offer all the primary health services, such as medical/surgical, pediatric, emergency care and more. In 2011, we expanded our services to include a family medical clinic which provides adolescent health, geriatric health, men's health, newborn health, pediatric health, preventative medicine and women's health. Over the years, we have proactively responded to the changing

demands within the health care system, which has ensured our ability to deliver up-to-date medical services, purchase advanced medical equipment, and provide complete and compassionate care to all who enter our facility.