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MDH Certifies MCHC as a Health Care Home

Madelia, Minn. – The Minnesota Department of Health has certified Madelia Community Hospital & Clinic as a Health Care Home (HCH). This means that the Clinic has met a set of rigorous standards to provide patient and family-centered care and will continue working to improve the quality, experience, and value of care.

Health Care Homes provide complete care ranging from disease prevention to management of complex and chronic conditions, and are dedicated to meeting the highest standards for health care delivery. Certified Health Care Home clinics offer a team based approach to primary care that makes it easier for patients to communicate and partner with their care team. They are their patient's home for health care.

A Health Care Home coordinates care with specialists and community services to ensure patients receive what they need to stay healthy and improve and manage their health. This includes expanded access to appointments, 24/7 access to a clinic representative, proactive planning for care, designated patient care coordinators, and an overall focus on quality improvement.

"We have always worked in a team environment here so that is nothing new," said Cindy Lehman, Clinic Manager. "We were committed to becoming HCH certified for our patients, because their care drives this organization."

"Congratulations to Madelia Community Hospital and Clinic. Becoming a Health Care Home signifies a primary care clinic's dedication to taking care of people seeking health care in the best possible way. The systems that the Madelia Clinic has put into place to become certified as a Health Care Home will support patients and their families on their health care journey and provide comprehensive care for the patient and their family," Bonnie LaPlante, MDH Health Care Homes Director.

More information on health care homes is available at
https://www.health.state.mn.us/facilities/hchomes/index.html

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About Madelia Community Hospital & Clinic

Madelia Community Hospital & Clinic is an independent, nonprofit facility staffed by a team of medical professionals that are committed to providing health care of the highest standards to patients in the Madelia area. As a 25-bed acute care hospital, we offer all of the primary health services: Laboratory, Radiology, Physical Therapy, Home Care, Emergency Room/Urgent Care, and Surgical Care. Our attached family medical clinic also provides care for patients in all the seasons of their life. Over the years, we have proactively responded to the changing demands within the health care industry, which has ensured our ability to deliver up-to-date medical services, purchase advanced medical equipment, and provide complete and compassionate care to all who enter our facility.